

Provider Name: CLE Companion, LLC

Course Title: "That's Why they call it Practicing Law" Competence in Attorney-Client Relationships

Presented by: David Kempston

Live Streamed on 11/19/2019 and available online thereafter

1 hour Course- Ethics and Attorney Competence issues are covered throughout the course.

Description:

David Explains in detail how clients do not always recognize good lawyering, but they do recognize and appreciate good customer service. He believes lawyers are wise to recognize that a relationship lies at the heart of the practice of law; namely, the attorney-client relationship.

He chose the title, *That's Why They Call it Practicing Law*, because lawyering requires persistent practice. All attorneys possess flaws and imperfections and also demonstrate differing levels of skill and competence. Regardless of our starting point, everyone can improve their craft. By following his 22 steps to success, you will stay within your Ethical duties, have happier clients who refer others and a less stressful practice.

Presenter Bio:

David Kempston is a top Minnesota attorney, author, and nationally renowned speaker. He was born and educated on the West Coast. He moved to Minnesota to attend law school over 29 years ago. Since graduating from the University of Minnesota Law School in 1992 (Magna Cum Laude and Order of the Coif), he has spent over 26 years as a litigator—primarily handling workers compensation claims. During that interval, he has tried about 400 worker's compensation cases. He has also appeared at oral argument in front of various appellate courts, including the Minnesota Supreme Court—about 30 times.

He has been voted a Super Lawyer every year since 2000. He was named the 2017 Anoka County lawyer of the year by the Anoka County Bar Association. He frequently lectures on the MN Worker's Compensation Statute and is a co-contributing author to a chapter in the Minnesota Workers' Compensation Deskbook (chapter 7). He has also written a book, published through Amazon in 2017, entitled *That's Why They Call it Practicing Law*.

Materials Given:

Downloadable Course Outline

Downloadable PowerPoint Presentation

Compliance Information:

Downloadable supplemental materials are available to all attendees. Materials include course outline, course application for self-accreditation, presenter bio and any additional course material deemed necessary by the presenter.

This course is offered at www.clecompanion.com and is advertised through various online means such as Email and Social Media.

Attendance is monitored by time in session and polling codes. There is also a short course evaluation at the end of the course. We retain course evaluations for a period of 3 years following the course. The system will not generate a certificate until the time is verified, the polling codes are entered, and the course evaluation is completed. (Course evaluation questions are available upon request.)

Our Question and Answer session is conducted after the presentation via direct communication between the presenter and the attendee. The presenter has agreed to answer any reasonable requests for additional information within a 3-year period from the date of the presentation.

Provider Information:

Course Provided by: CLE Companion, LLC

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